## "MegaBit Minute"

MegaBit Consulting, Inc. Technology Newsletter by Jason Stenvold

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I provide businesses with personal, expert technology support. Call anytime for help with computers, email, web sites, internet connections, routers, firewalls, wireless access .... anything to help you run your business efficiently.

Fun Quote for Today

"press any key to continue....." (where's the "any" key ?)

**Tips-n-Tricks** 

This is a follow-up from last months discussion on buying a new computer. My most effective advice is not to get too hung up on the 'specs' of a computer. Back in the day, specs mattered, but today, every computer sitting on the shelf at the store, has enough power to do 99% of what you need to do at home or work.

Trying to decide between the Intel or AMD processors - doesn't really matter; 2GHz or 3GHz speed - doesn't really matter; 4GB or 6GB of RAM - doesn't really matter; Dual-core or Quad-core - doesn't really matter; 300GB hard drive or 600GB - doesn't really matter.

Of course, the sales people at the computer store will put the fear of God in you, saying there's no way you'll be able browse the Internet, edit pictures and do email, all at the same time, unless you buy the \$800 PC. Not true - you'll be completely happy with the \$350 PC !

**Customer Corner** 

What's it like to be Jason at work?! Here's a peek into one of my typical support calls.

## "My email won't send!"

The email message is stuck in the 'outbox' of Outlook. The 'send-receive' status never changes, always 'sending', and never an error message. Looking at the 'size' column in the 'outbox' folder, the number reads 20mb. Almost all email systems have some sort of size limit on attachments. Some are as low as 5mb, some corporate systems are higher than 30mb. In this case, the size limit is 15mb. It's an email with 10 pictures attached.

Now, the trick is to delete the email in the outbox and come up with a Plan B to get those pictures to the recipient. You have to get that message out of the outbox, because it will stop all other emails from being sent. You can't delete an email that's in the process of 'sending', as it is in this case. What does work in most cases, is to cancel the send/receive, then 'move' the message into the 'drafts' folder. If that doesn't work, you have to launch Outlook in 'safe' mode and do the same

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'move' process.

In order to send large files to someone, you'll have to do it outside of email. I use the free service at <u>www.yousendit.com</u>. To send these 10 picture files, you'll first have to put them all into a compressed file. Windows has a built-in feature to do this. Highlight the 10 picture files, right-click any one of the highlighted files, select 'send to, compressed (zipped) folder'. This will create a single 'ZIP' file of all 10 pictures. The yousendit service will upload that file to their web site, then email a download link to your recipient. The recipient simply clicks on the link and then downloads the large file that won't fit through your email system - pretty cool ! Once the recipient downloads the ZIP file, they will have to 'expand' (extract) those files out of the ZIP file in order to use them.

Email is now sent! Customer Happy - Me Happy :o)

Fun Stuff

Having a rough day? Click these links to make it all better :o)

Animated Short Film - Love conquers all!

Precision Walking !? Who Knew..

Two Performances - 47 Years Apart - The Diamonds - Little Darlin

The Twelve Best Halloween-Themed Cupcakes

**Newsletter Archives** 

Missed a previous Newsletter? Click the month below to view them. They can also be found on my website, <u>megabitconsulting.com</u>

 $\underline{2010-09} \sim \underline{2010-08} \sim \underline{2010-07} \sim \underline{2010-06} \sim \underline{2010-05} \sim \underline{2010-04} \sim \underline{2010-03} \sim \underline{2010-02}$ 

<u>2010-01</u> ~ <u>2010-12</u> ~ <u>2010-11</u>

I specialize in supporting small/medium businesses. Please consider passing my info on to a friend or neighbor. **Personal referrals** are the best possible way to expand a business and I appreciate being able to support your computers!

Sincerely,

Tasm D. Stundd

Thank you for being a MegaBit Minute subscriber. No trees were killed in the sending of this message, but a large number of electrons were terribly inconvenienced.

Jason Stenvold MegaBit Consulting, Inc. (612)-865-6499 http://megabitconsulting.com "The highest of distinctions is service to others."

## Questions? Comments? - Reply to this email...

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